

## 2010 EXCELLENCE IN BEST PRACTICES AWARDS BANQUET

NOVEMBER 16, 2010  
SAN ANTONIO, TEXAS

Congratulations on being named as the recipient of a prestigious Frost & Sullivan Award! Your company is cordially invited to attend our 2010 Excellence in Best Practices Awards Banquet in November 2010. Please join us as we recognize companies, strategies, processes, and executives that have achieved world-class performance within their industries. We look forward to celebrating these outstanding achievements with your company at this premier event!

### Registration

Check-in for the Awards Banquet is required between 3:00 and 5:00pm at the Best Practices Registration Desk. Follow the blue and white Best Practices signs to reach registration.

### Dress

The dress for the Awards Reception and Banquet is business professional attire.

### Acceptance Speech

Each recipient will be called up to the stage to accept the plaque after the emcee announces their Award. The acceptor is invited to provide a two minute prepared acceptance speech about the impact of the Award on their business, employees, industry, or personal career.

### Schedule of Events:

3:00-5:00 pm	Registration	Cibolo Canyon Ballroom 6 Foyer
3:00-4:30 pm	Showcase Set-Up	Cibolo Canyon Ballroom 6 Foyer
4:00-5:00 pm	CEO Roundtable	Sunday House
5:00-6:00 pm	Networking Reception	Sunday House Garden
6:00-9:00 pm	Dinner & Awards	Cibolo Canyon Ballroom 1- 5
9:00-10:00 pm	Networking Reception	Cibolo Canyon Ballroom 1- 4

### HOTEL INFORMATION

**JW Marriott**  
**San Antonio Hill Country Resort & Spa**  
**23808 Resort Parkway**  
**San Antonio, Texas 78261**  
**Reservations: (210) 403-3434**  
**Special Discounted Rate: \$192 per night**  
**(Deadlines Apply)**

